

PAE **2012** Communication on Progress United Nations Global Compact

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## **Letter from PAE**



Dear Colleague,

In 2012, PAE placed a significant emphasis on strengthening its infrastructure to more effectively support its operational programs, and in turn their respective customers, and also to position the organization for future growth. As a result of several structural alignments, strategic initiatives and consistent training, we feel that the implementation of our continued commitment to the principles of the Global Compact is stronger than ever.

Throughout the course of the year, several key leaders were hired into senior positions at PAE; an Advisory Board comprised of respected industry leaders was established to offer insight and guidance to PAE leadership; and PAE successfully implemented a new business system for use across the expanding company. One of the major themes that carried through all three of those processes was a renewed focus on PAE's Ethics and Compliance program.

In March 2012, the charter provided to the PAE Advisory Board included an expectation that Board members would recommend appropriate and effective compliance strategies to the PAE senior leadership. In July of 2012, PAE introduced a new leadership position of the Chief Ethics & Compliance Officer. The individual in this role was assigned the responsibility of leading both the existing ethics function and also coordinating PAE's compliance with statutory and regulatory requirements, as well as our existing policies and procedures. At the end of the year, PAE successfully implemented the existing business platform of the Defense Support Services, LLC entity, which was acquired in 2011, across the companye.

In addition to these changes at the corporate level, PAE's program teams continued to support an impressive portfolio of missions in accordance with the Global Compact principles. As PAE continues to strengthen its infrastructure, we will continue to apply the lessons we learned from our past and customize them for our success in the future. We are proud to recommit ourselves to the principles of the Global Compact, and we pledge to maintain and continually increase our support of responsible, ethical and business operations.

Mike Dignam

Chief Executive Officer

## The Ten Principles of the UN Global Compact

## **Human Rights**

- Principle 1: Businesses should support and respect the protection of international human rights; and
- Principle 2: Make sure they are not complicit in human rights abuses.

#### **Labor Standards**

- Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
- Principle 4: The elimination of all forms of forced and compulsory labor;
- Principle 5: The effective abolition of child labor; and
- Principle 6: The elimination of discrimination in respect of employment and occupation.

### **The Environment**

- Principle 7: Businesses should support a precautionary approach to environmental challenges;
- Principle 8: Undertake initiatives to promote greater environmental responsibility; and
- Principle 9: Encourage the development and diffusion of environmentally friendly technologies.

## **Anti-Corruption**

Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.



#### VISION:

Create value for our customers and stakeholders by consistently exceeding mission requirements and implementing innovative solutions with both integrity and excellence.

## MISSION:

Provide trusted stabilization, development and national security support services to customers around the world.

## VALUES:

- Perform as one team with excellence, integrity and respect.
- Embrace the customer's mission as our own.
- Seek opportunities for growth, both corporate and individual.

The PAE badge, shown above, is distributed to every employee to wear with their site badge. It serves as a constant visual reminder of the vision, mission and values that every employee has agreed to support through their daily actions. The reverse side of the badge includes the PAE Ethics Officer's contact information in various formats, to ensure that every employee has the ability to report a concern or ask for guidance.

## **Human Rights**

Principles of the UNGC: Businesses should support and respect the protection of international human rights; and make sure they are not complicit in human rights abuses.

#### **PAE Values**

One of PAE's core corporate values is to "perform as one team with excellence, integrity and respect." We expect that all employees apply this value to their work every day - whether they support our customers' missions directly or indirectly. In a direct sense, PAE's Global Stability & Development business unit includes programs that provide critical support to the civil infrastructure of post-conflict countries and assist foreign governments that are challenged to provide for the needs of their citizens. In other countries, PAE provides logistics and training to support basic human needs within the context of peacekeeping and humanitarian missions.

#### **PAE Initiatives**

PAE's orientation process includes an explanation of the company's expectations of behavior as stated in the Code of Conduct entitled *Leading the Way*, to ensure that employees are cognizant of our ethical standards from their first day of work onwards. These expectations are reinforced through annual ethics and compliance trainings. Among the courses, special attention is paid to ethics awareness, diversity and inclusion, creating a harassment-free workplace and Equal Employment Opportunities. PAE educates its employees on the U.S. Federal Acquisition Regulation and provides additional training to mitigate even the slightest perception of inappropriate behavior.

PAE is committed to ethical performance of our work, and we support the industry-wide efforts of the International Stability Operations Association to promote universal standards of conduct. In addition, PAE has developed a standard operating procedure to help our employees recognize and report instances of human trafficking, which is one of the fastest growing criminal activity in the world. Our Code of Conduct provides

guidance customized for the nature and location of the work our employees perform.

#### **PAE Code of Conduct**

PAE's Code of Conduct stipulates that all employees are required to comply with our own corporate policies, the laws of the United States and the laws that govern their country of operation. Our zero tolerance policy is in place to protect employees from discrimination and harassment, and employees may report any violation of this policy or any other concern to the Ethics Officer. While these and other regulatory measures are effective, it is truly the management team that sets the tone and expectations for the rest of the workforce. Through their example and the corporate policies in place, PAE uses every resource at its disposal to support and protect human rights.



#### **PAE Program Spotlight:**

In South Sudan, PAE refurbished and maintained several critical roads that had fallen into disrepair and were preventing the delivery of resources to the refugee camps along the northern border of the country. PAE later was contracted to drill boreholes on the settlements of the camp in an effort to provide a regular supply of clean drinking water.

## **Labor Standards**

Principles of the UNGC: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining; the elimination of all forms of forced and compulsory labor; the effective abolition of child labor; and the elimination of discrimination in respect of employment and occupation.

#### **PAE Values**

PAE's commitment to fair labor standards provides employees with the right to collective bargaining; fair compensation for the work they do; and protection from every form of discrimination. We believe that our employees are our most valuable assets, and we prioritize their individual and collective needs accordingly. With the acquisition of Defense Support Services in 2011, the PAE workforce expanded with the addition of several union labor groups, and we are proud of the effective collaborations between PAE Labor Relations and these teams to most effectively support the missions of our customers.

#### **PAE** Initiatives

PAE has continued its partnerships with organizations such as the International Stability Operations Association and the United Nations Global Compact to expand awareness of globally recognized fair labor standards.

PAE's workforce is diverse; comprised of individuals who represent a wide spectrum of age, ethnicities, religions and races. To protect our employees from abuse or harassment and to ensure that our working environment is inclusive and respectful of all employees, PAE implements a zero tolerance policy against any sort of discrimination.

Every PAE employee is trained on our policies on non-discrimination, Equal Employment Opportunity, our culture of leading with integrity and excellence, our commitment to maintaining a safe and healthy work environment, among many others. At the conclusion of our new-hire orientation and every annual ethics and compliance training, every employee is required to sign and return an acknowledgement page, confirming that

they comprehend and voluntarily agree to follow the policies by which PAE is governed.

Forced labor and child labor are strictly prohibited in every area where we work. We promote the use of our Ethics HelpLine, and PAE's Chief Ethics & Compliance Officer works closely with PAE's Legal department, Human Resources and Program Managers to thoroughly investigate allegations, and take action if necessary.

#### **PAE Code of Conduct**

PAE's support of our employees' fair labor rights around the world is vital to maintaining a productive workforce. In turn, we expect our employees to create a culture of fairness and equality amongst themselves by treating each other as they wish to be treated. This is a recurring theme throughout our policies and Code of Conduct; employees of our company must lead with integrity and excellence.



#### **PAE Training Spotlight:**

PAE employees are educated and trained on our labor policies on the first day of their employment, and the entire workforce is re-trained on key elements of our business conduct on an annual basis. We prohibit discrimination in any form and take an active approach to recruiting and developing a diverse workforce, which we believe is one of our greatest organizational strengths.

## The Environment

Principles of the UNGC: Businesses should support a precautionary approach to environmental challenges; undertake initiatives to promote greater environmental responsibility; and encourage the development and diffusion of environmentally friendly technologies.

#### **PAE Values**

PAE recognizes that the safety of our employees and the protection of the environment are imperative to ensuring our operational success. Our Environmental Safety and Health (ESH) initiatives are implemented by local ESH representatives on sites where PAE is the majority owner of contract operations. We have continued the efforts from previous years to reduce hazardous environmental releases and other ESH incidents on contract sites around the world.

Our ESH organization continues its active request for input from our diverse workforce, in an effort to combine the knowledge from our different backgrounds and experiences.

#### **PAE** Initiatives

PAE emphasizes to its employees that prevention is the first line of defense against hazardous environmental impacts. Our Target Zero goal - an initiative aimed at eliminating injuries and negative environmental impacts - applies throughout the company. We have continued pollution prevention initiatives and recurring training for all on-site employees on proper disposal of hazardous waste. We have also continued our recycling and reusable materials plan at international project sites.

Our ESH representatives record, log and report all safety incidents and environmental releases. These incidents are tracked on a system modeled after a blend of the ISO-9000, ISO-14000 and OHSAS-18000 certification requirements.

Our ESH standards apply to our procurement process as well. PAE upholds U.S. standards for purchasing only materials that do not contain lead or asbestos from international vendors. We adhere to the Overseas Environmental Baseline Guidance document when

nation-specific environmental laws are absent. Our contractors make every effort to incorporate standards of the Leadership in Energy and Environmental Design (LEED) certification system for all of our construction projects. We choose to use products that are safe for our client, the environment and our employees. Our goal is to reduce waste; maximize the utility of any unavoidable waste; and conserve energy, water and any other natural resources in the construction and/or maintenance phase of our programs.

#### **PAE Code of Conduct**

Our Code of Conduct addresses our company's commitment to a safe and healthy work environment, and we ask that all members of our organization consider themselves ambassadors of public safety. Not only are all employees responsible for complying with ESH regulations and laws, they are also required by policy to report any injury sustained or accident observed on a job site to their management immediately.



## **PAE Program Spotlight:**

In April of 2012, PAE took over many of the operations & maintenance responsibilities on a program that probably has one of the most strict environmental standards on Earth: the Antarctic Support Contract. Our team there and around the world is committed to preserving the natural environments where our customers' missions are located.

## **Anti-Corruption**

Principles of the UNGC: Businesses should work against corruption in all its forms, including extortion and bribery.

#### **PAE Values**

Given the different cultures in each of the countries where PAE operates, our employees have and will continue to encounter varying interpretations of business protocol. Because a gesture could be considered typical etiquette in one country and bribery in another, PAE and other contractors must be proactive in training their employees to follow the most conservative definitions of extortion and bribery.

PAE provides employees with ample training to prepare them for any instance of corruption they might confront, and implements precautions to ensure that the laws of the United States and foreign governments are strictly followed. Through diligent instruction and annual reinforcement of policies and procedures through our annual ethics and compliance trainings, PAE employees receive a comprehensive education on how to operate ethically and professionally.

### **PAE** Initiatives

PAE's Chief Ethics & Compliance Officer has initiated a Campaign for Compliance, in which she holds monthly meetings with all of the program managers to discuss major compliance focus areas and hold an open discussion on challenges that our teams face. Compliance with the Foreign Corrupt Practices Act (FCPA), which is a key consideration in all of our international operations, is addressed with these teams regularly. These policies are also included in the annual Ethics Awareness and Business Conduct training, which all employees must complete.

In 2012, PAE held a roundtable with a member of the PAE Advisory Board, to provide employees with an external perspective of the importance of FCPA compliance. PAE's corporate newsletter, *GAIN Insight*, regularly includes perspectives from the Ethics & Compliance Office and examples of unethical behavior in our industry, to emphasize the importance of following our anti-



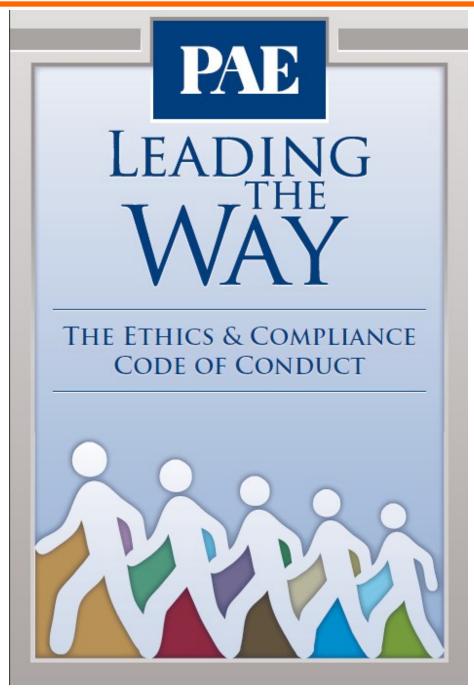
PAE employees are trained to be sensitive to the norms of all other cultures, while still abiding by the requirements of the U.S. government.

corruption policies. In the event of a corruption claim, the Ethics & Compliance Office works closely with our General Counsel to investigate thoroughly.

PAE's position against corruption is not only the concern of our Ethics and Legal departments. Our Procurement team is required to compare vendors' costs to ensure fair competition. Procurement personnel are also specially trained to not accept gifts of any value from potential vendors, to avoid even the perception of bribery. Additionally, our International Trade Compliance Office procures the appropriate authorizations for international shipments to fulfill all regulatory requirements.

#### **PAE Code of Conduct**

PAE's Code of Conduct provides guidance on how to respond to offers of gifts and courtesies, how to ensure ethical business operations, how to appropriately interact with former government employees, and how to navigate conflict of interest, bribery, and the Truth in Negotiations Act. PAE is dedicated to combating corruption of all kinds and stands firmly against abusing entrusted power for personal gain.



Leading the Way: Code of Ethics and Business Conduct is available online at:

http://www.pae.com/about-pae-ethics

# **Appendix**

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